

# VCT Limited Five-Year Warranty

## **A. Mannington Commercial**

The following warranty applies to all first quality Mannington Commercial vinyl composition tile (VCT) products when installed in accordance with Mannington's Commercial Installation Guide.

### **Essentials...& Inspirations... Designer Essentials...Brushwork... Premium Vinyl Composition Tile Limited 5-Year Commercial Warranty for manufacturing defects and wear.**

The Mannington Commercial vinyl composition tile floor you purchase is guaranteed free from defects resulting from the manufacturing process for a period of five years from the original purchase date.

If there is a manufacturing defect in your floor and it is reported within the first year from the original purchase date, Mannington will authorize repair or replacement at no charge and will pay for reasonable labor costs.

If there is a manufacturing defect in your floor and it is reported in the second year from the original purchase date, Mannington will authorize repair or replacement of the defective material and will pay 50% of reasonable labor costs.

If there is a manufacturing defect in your floor and it is reported in the third, fourth, or fifth year from the original purchase date, Mannington will authorize repair and replacement of the defective material, but will not cover labor costs.

The Mannington Commercial vinyl composition tile floor you purchase is guaranteed not to wear through within five years of the original purchase date. If a Mannington Commercial vinyl composition tile floor should wear through and it is reported within the first year of the original purchase date, Mannington will authorize repair or replacement at no charge and will pay for reasonable labor costs. If a Mannington Commercial vinyl composition tile floor should wear through and it is reported in the second year from the original purchase date, Mannington will authorize repair or replacement and will pay 50% of reasonable labor costs. If a Mannington Commercial vinyl composition tile floor should wear through and it is reported in the third, fourth, or fifth year from the original purchase date, Mannington will authorize repair or replacement of the defective area, but will not cover labor costs.

Because Essentials and Inspirations are through pattern tile; wear is defined as wear through the complete product down to the underlayment or underfloor.

Mannington's obligations under this warranty are subject to the exclusions stated below.

There are no implied warranties, including merchantability and fitness for a particular purpose, extending beyond the term of this written warranty. Some states do not allow limitations on how long an implied warranty lasts, so the preceding sentence may not apply to you.

## **B. Excluded from Limited 5-Year VCT Warranty:**

1. Dissatisfaction due to non-recommended installation practices. Mannington installation instructions are available from your dealer or from Mannington
2. Any damage such as burns, stains (including those caused by rubber backed mats), cuts, scratches, scuffs, gouges, indentations, including lack of or improper floor protectors and furniture rests, staining caused by tracked-in dyes from carpet, fertilizers, tar or asphalt driveway sealers or oil drippings, fading or discoloration from prolonged, excessive exposure to sunlight or heat, and damage caused by other abuse or accident.

3. Problems caused by uses contrary to Mannington recommendations.
4. Variations in color shade or decoration from printed illustrations or samples
5. Labor on material installed with obvious defects
6. Mannington warranties do not cover labor cost on repair or replacement of material which was not originally professionally installed
7. Loss of gloss, or film build-up due to improper maintenance
8. Any bond failure of Mannington Commercial VCT resulting from improper adhesive selection or application
9. Damage from narrow tipped heels
10. Problems due to moisture, mildew, alkaline substances, or hydrostatic pressure in the underfloor

**Warranty Claims** – IF THERE IS A CLAIM UNDER THIS WARRANTY, YOU MUST IMMEDIATELY PROVIDE WRITTEN NOTICE, TOGETHER WITH PROOF OF PURCHASE, TO THE FLOORING CONTRACTOR FROM WHOM THE FLOOR WAS PURCHASED. THIS NOTICE MUST BE RECEIVED BY THE FLOORING CONTRACTOR WITHIN FIVE YEARS FROM THE DATE OF PURCHASE. The flooring contractor will notify Mannington's distributor who will arrange inspection of the floor or to review the complaint with the flooring contractor. Should this inspection or review indicate an obligation on the part of Mannington, such obligation will be satisfied through your flooring contractor.

**IMPORTANT NOTICE:** All warranties apply to the original user and are not transferable under any conditions. If a Mannington Commercial VCT floor is replaced under warranty, the replacement floor will be an equivalent Mannington Commercial VCT product and will be warranted under the terms of this warranty for the balance of the five-year life of the original warranty.

This warranty is in lieu of all other express warranties. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Mannington will not be liable for indirect, special, incidental, consequential, or other damages of any kind, no matter what the cause. Some states do not allow the exclusion of incidental or consequential damages, so the exclusion in the preceding sentence may not apply to you.

**Mail Correspondence to:**

Mannington Resilient Floors  
P O Box 30  
Salem, New Jersey 08079  
ATTN: Consumer Services

**For Technical Assistance:**

Call 1-800-638-7929. Ask for a Mannington Commercial Customer Service representative.

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